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**BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA**

Order Instituting Rulemaking on  
Regulations Relating to Passenger Carriers,  
Ridesharing, and New Online-Enabled  
Transportation Services.

Rulemaking 12-12-011  
(Filed December 20, 2012)

**ASSIGNED COMMISSIONER'S CLARIFICATION OF RULING  
ORDERING THE SUBMITTAL OF PLANS FROM  
TRANSPORTATION NETWORK COMPANIES THAT DO NOT  
PRIMARILY TRANSPORT UNACCOMPANIED MINORS**

Ordering Paragraph 6 of Decision 16-04-041 states that all carriers, including Transportation Network Companies (TNCs), that primarily transport unaccompanied minors must comply, at a minimum, with the background check requirements articulated by this Commission in Decision 97-07-063. Thus far, the only TNCs that have been permitted by the Commission to primarily transport unaccompanied minors are Shuddle, HopSkipDrive, Kangado, and Zum.

I am concerned that additional TNCs beyond the four identified above may be transporting unaccompanied minors. For example, there may be instances where a TNC app subscriber (or the minor child of a TNC app subscriber) may, on a sporadic basis, utilize the TNC app to secure the transportation of an unaccompanied minor by a TNC driver affiliated with a TNC that does not primarily transport unaccompanied minors and thus whose drivers have not undergone the Trustline certification and other additional requirements mandated by the Commission.

As such conduct is not permitted by the TNC's terms and conditions, we require each TNC that does not primarily transport unaccompanied minors to submit its plan to the Commission's Safety and Enforcement Division (SED) which details the following:

- How each TNC will prominently notify its app subscribers that the transportation of unaccompanied minors is prohibited;
- How each TNC will prominently notify its TNC drivers that the transportation of unaccompanied minors is prohibited, and what actions a TNC driver should take if a ride is requested for an unaccompanied minor;
- How each TNC will track and verify that unaccompanied minors are not being transported by a TNC driver;
- How each TNC will enforce the prohibition against transporting unaccompanied minors;
- What actions each TNC will impose on the TNC app subscriber that requests that a TNC driver transport an unaccompanied minor; and
- What actions each TNC will impose on the TNC driver that transports an unaccompanied minor; and
- If a TNC is planning to expand its services to include the transport of unaccompanied minors, including where such service is one of a range of services offered by the TNC, its plan for meeting the requirements of D.16-04-041 and D.97-07-063 and requesting Commission approval of its license to perform such operations before initiating the service.

Each plan shall be submitted electronically to SED by the close of business on June 6, 2016.

**IT IS SO RULED.**

Dated May 23, 2016, at San Francisco, California.

/s/ LIANE M. RANDOLPH

Liane M. Randolph  
Assigned Commissioner